Expert group for Evaluation and Quality

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National Library of Sweden
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The National Library of Sweden (KB)

Headed by National Librarian Gunilla Herdenberg

Since 1988 the National Library has been responsible for coordination and development initiatives involving research libraries.

- Developing and running of LIBRIS’ library systems,
- Statistics
- National license agreements for electronic resources,
- Open access
- Competency issues

From the first of January 2011 also the central regulatory authority for the entire library sector
Forum for dialogue

Steering committee for the BIBSAM Consortium

Steering committee for Libris National Infrastructure

Steering committee for OpenAccess.se

Expert group for Digitization

Expert group for Professional Development

Expert group on Metadata

Expert group on Education and Learning

Expert group for Evaluation and Quality

Temporary working group

main advisory committee “National Reference group”

Annual meeting
Participants

Operating since January 2012

• Chair: Maria Törnfeldt, Gävle stadsbibliotek

• 2nd chair: Cathrine Berggren, Mittuniversitetets bibliotek

• Secretary: Elisabet Ahlqvist, KB

Krister Hansson, Regionbibliotek Stockholm
Gunnel Olsson, Folkbiblioteken i Lund
Marie Källberg, Karolinska universitetssjukhusets bibliotek
Viveka Norström Hallberg, Talboks- och punktskriftsbiblioteket
Anna Nyströmer, SCB:s bibliotek
Angela Zetterlund, Linnéuniversitetet, B&I
Håkan Carlsson, Göteborgs universitetsbibliotek
Katarina Kristoffersson, Arvika Bibliotek
CeciliaNatvig, Uppsala universitetsbibliotek
Cecilia Ranemo, KB
Assignment

• The group will work on issues related to quality and improvement in the broader sense

• Increase awareness of library services and its impact on society

• The group should work with developing
  – quality criteria
  – indicators
  – statistical issues
  – process development
  – evaluation of e-resources
  – other quality improvement methods
First task: different types of evaluation
Areas of use

- Decision making
- Develop competence
- Communication
- Comparison (benchmarking)
Improvement areas

• Definitions
• Methods
• Competence