



LibQUAL+® Seeks Applicants for 2010 In-Kind Grant Program

For more information, contact:
Martha Kyrillidou
Association of Research Libraries
202-296-2296
martha@arl.org

LibQUAL+® Seeks Applicants for 2010 In-Kind Grant Program

Washington DC— LibQUAL+® will award up to five institutions in-kind grants to participate in the 2010 LibQUAL+® survey, with a goal of offering one grant for every 50 libraries registered for 2010. This is the fifth year LibQUAL+® has sponsored an In-Kind Grant program. **There are two application deadlines for the 2010 grant program: June 15, 2009, and December 14, 2009.**

Selection of grant recipients will be based on the following criteria:

- 1. Financial need.** The ability of the institution to pay the 2010 fee* for participation in LibQUAL+® will be considered. Applicants with the greatest financial need, who also meet the other criteria, will be given priority.
- 2. Contribution to the growth of LibQUAL+®.** The LibQUAL+® team continues to have strong interest in expanding the reach and scope of the survey in terms of how the survey is applied in different environments. Institutions whose participation would represent a new library type, a new language translation, a new country, or would otherwise increase the diversity of the LibQUAL+® project are particularly encouraged to apply. The team is seeking institutions whose participation will provide it with the best opportunity to further its understanding of library service quality.
- 3. Improvements in local service and quality.** The ability of the participating library to both improve overall services and contribute to the quality of service provided to students and faculty at the institution will be considered.

** 2010 registration fee is to be determined; 2009 fee is \$3,200.*

Applications will be reviewed and evaluated by an advisory committee consisting of:

- Colleen Cook, Dean and Director, Texas A&M University Libraries
- Brinley Franklin, Vice Provost, University of Connecticut Libraries
- Fred Heath, Vice Provost and Director, University of Texas Libraries
- Martha Kyrillidou, Director, Statistics and Service Quality Programs, ARL

- Bruce Thompson, Distinguished Professor of Educational Psychology and College Distinguished Research Fellow, and Distinguished Professor of Library Science, Texas A&M University, and Adjunct Professor of Family and Community Medicine, Baylor College of Medicine (Houston)
- Charles Lowry, Executive Director, ARL

How to Apply

Interested applicants must submit the following materials for consideration:

- A three- to five-page narrative explaining their unique situation and how they meet the criteria above (approximately 1,500 to 2,500 words)
- A brief paragraph describing their institution (less than 500 words)
- The name, phone number, e-mail address, and mailing address of the contact person for the application
- A short biography of the person applying on behalf of the institution

Applications will be accepted via e-mail to libqual@arl.org, by fax to (202) 872-0884, or by mail to:

LibQUAL+® Grant Award
 Association of Research Libraries
 21 Dupont Circle, Suite 800
 Washington DC 20036-1543
 USA

LibQUAL+® is a suite of services that libraries use to solicit, track, understand, and act upon users' opinions of service quality. These services are offered to the library community by the Association of Research Libraries (ARL). The program's centerpiece is a rigorously tested Web-based survey that helps libraries assess and improve library services, change organizational culture, and market the library. Since 2000, more than 1,000 libraries have participated in LibQUAL+®, including college and university libraries, community college libraries, health sciences libraries, academic law libraries, and public libraries—some through various consortia, others as independent participants. LibQUAL+® has expanded internationally, with participating institutions in Africa, Asia, Australia, and Europe. LibQUAL+® is located on the Web at <http://www.libqual.org/>.

The Association of Research Libraries (ARL) is a nonprofit organization of 123 research libraries in North America. Its mission is to influence the changing environment of scholarly communication and the public policies that affect research libraries and the diverse communities they serve. ARL pursues this mission by advancing the goals of its member research libraries, providing leadership in public and information policy to the scholarly and higher education communities, fostering the exchange of ideas and expertise, and shaping a future environment that leverages its interests with those of allied organizations. ARL is on the Web at <http://www.arl.org>.