



The **LibQUAL+™** Update

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First results from Session I are now available online

The first batch of results notebooks and Excel data files for Session I participants are now available online. Results will be processed on a weekly basis throughout the rest of the survey period, with new results posted each Friday. Consortium notebooks will be available 1-2 weeks after the final survey in the group has closed. SPSS data files will be available after the Session I survey is closed and will be delivered to the libraries that ordered the files at the end of the summer 2006. Also, print versions of the LibQUAL+™ survey results are available for a fee of \$150 per copy. Access survey results online at:

<http://www.libqual.org/Manage/Results/index.cfm>

Additional survey analysis is now available

LibQUAL+™ participants now have the opportunity to order custom LibQUAL+™ results notebooks. These notebooks provide additional analysis of results by customized discipline categories in addition to the LibQUAL+™ default discipline categories, and include full-color charts and graphs such as those included in the standard notebooks. These custom discipline notebooks may be particularly useful for accreditation purposes if you want results broken down by different subjects or departments. The cost is \$550 per notebook. To order your custom discipline notebook, send an e-mail to libqual@arl.org.

2005 Session II participants Received SPSS data files

Participants who requested SPSS data files for their 2005 Session II (July – December) data should have received their files electronically the week of March 6, 2006. The data files were delivered by email to the LibQUAL+™ primary contact if you had requested an SPSS datafile in your preferences section. If for some reason your institution has not received the data files, please send an email to Martha Kyrillidou at martha@arl.org. A \$1,000 fee will apply to those libraries that did not originally request their SPSS data file before closing their survey and a \$500 fee will apply to those institution that request a new SPSS data file to replace lost or damaged files.

2006 Share Fair in the Big Easy

LibQUAL+™ will be hosting the 2006 Share Fair at the ALA Annual Conference featuring displays and materials from participating libraries. The Share Fair will be held on Monday, June 26, 2006 from 12:00 p.m. to 1:00 p.m. This event is open to all current, past, or potential LibQUAL+™ participants. The 2005 Share Fair in Chicago featured 12 participants from the United States, Canada, and the United Kingdom. Abstracts of the 2005 Share Fair are available at: <http://www.libqual.org/documents/admin/Booklet.doc>. Call for Share Fair poster sessions for the ALA Annual Conference in New Orleans on Monday, June 26, 2006 from 12:00 p.m. to 1:00 p.m. If interested in participating, send email to Richard Groves richard@arl.org.

LibQUAL+™ team transitions

Mary Jackson joined the LibQUAL+™ team March 13, 2006 as our new LibQUAL+™ Services Manager. Some of you may know Mary as Director of the ARL Collections and Access Initiatives, a role she will maintain part-time while assuming her new responsibilities in the Statistics and Assessment program in support of LibQUAL+™.

MaShana Davis has a new role as our Technical Communications Liaison. In this role, MaShana will be the first point of contact by responding to inquiries sent to libqual@arl.org. Her technical expertise and over three years of experience at ARL are key assets she is bringing forward to be of service to the LibQUAL+™ community. MaShana is currently pursuing a graduate degree in Information Management at the University of Maryland, College Park.

Richard Groves continues to work for the LibQUAL+™ team as our part-time Research Assistant. He will be graduating with a degree in Library Science from Catholic University this May.

Yolanda Glass has joined the LibQUAL+™ team as a Research Assistant for Statistics and Measurement. She is working part-time.

Jonathan Sousa, architect of the LibQUAL+™ website, resigned effective March 17th. Jonathan is establishing his own consulting company, Sousa Consulting LLC. We are developing a new relationship and plan to continue our productive and successful work with Jonathan while hiring a new Technical Applications Development Manager. For more information, please see <http://www.libqual.org/documents/admin/TechAppsDevMgrMarch2006.pdf>.

On the LibQUAL+™ Calendar:

Date	Event	For more information
January 16 – June 2, 2006	LibQUAL+™ Session I 2006 survey period	
April 25-28, 2006	Texas Library Association	Visit us at Booth 1937
June 19-23, 2006	Service Quality Evaluation Academy, New Orleans, LA	http://www.arl.org/stats/academy06.html
June 26, 2006 9:00 a.m. – 12:00 p.m.	LibQUAL+™ 2006 Results Meeting at ALA Annual, New Orleans, LA	https://db.arl.org/lqresults/
June 26, 2006 12:00 p.m. – 1:00 p.m.	LibQUAL+™ Share Fair	http://www.libqual.org/documents/admin/Booklet.doc
June 26, 2006 1:00 p.m. – 3:30 p.m.	LibQUAL+™ 2006 Introductory Workshop at ALA Annual, New Orleans, LA	https://db.arl.org/lqintro/
July 2 – December 8, 2006	LibQUAL+™ Session II 2006 survey period	
September 25-27, 2006	Library Assessment Conference, Charlottesville, Virginia	http://www.arl.org/stats/laconf.html

Thank you for your participation in LibQUAL+™. We welcome your feedback; if you have questions or comments about this publication or the LibQUAL+™ service in general, please send them to libqual@arl.org. Previous issues of the LibQUAL+™ Update can be found at <http://www.libqual.org/Publications/index.cfm>.