



# LibQUAL+® Update

Charting Library Service Quality...

Vol. 3, No. 6 June 13, 2006

## Session I Highlights

The 2006 LibQUAL+® Session I (January – June) survey period closed on Friday, June 2. During Session I, more than 122,000 responses were collected from users at 212 libraries. 2006 survey individual and group notebooks and Excel data files are available online at:

<http://www.libqual.org/Manage/Results/index.cfm>.

## Post Hoc and Evaluation Questionnaires

Please be sure to fill out the Post Hoc and Evaluation questionnaires for your institution. The questionnaires are available at <http://www.libqual.org/Manage/Survey/index.cfm>.

## LibQUAL+® in the Big Easy! ALA Annual Conference Events:

Visit us at Booth #539 in the New Orleans Convention Center

- **2006 LibQUAL+® Results Meeting**

The Results Meeting provides attendees with an opportunity to ask questions related to their results, provide feedback on their survey experience, learn from other participants, and discuss how to put their LibQUAL+® results into action. This workshop is open to current or past LibQUAL+® participants and will be held on Monday, June 26 from 9:00 a.m. to 12:00 p.m. at the Royal Sonesta Hotel North Ballroom in New Orleans, LA. To register, go to: <https://db.arl.org/lqresults/>.



*Results notebooks will not be distributed on-site! Attendees are reminded to bring a copy of their results notebook with them to the meeting.*

- **2006 LibQUAL+® Share Fair**

The Share Fair will feature displays and materials from participating libraries. This event is open to all current, past, or potential LibQUAL+® participants and will be held on Monday, June 26, 2006 from 12:00 p.m. to 1:00 p.m. at the Royal Sonesta Hotel North Ballroom in New Orleans, LA. If you are interested in participating as a presenter, please send an email to Richard Groves at [richard@arl.org](mailto:richard@arl.org).

- **2006 LibQUAL+® Introductory Workshop**

The Introductory Workshop provides both current and prospective LibQUAL+® participants with information on the project's development and origins, as well as practical information on the process of implementing the survey at their libraries. This event will be held on Monday, June 26 from 1:00 p.m. to 3:30 p.m. at the Royal Sonesta Hotel North Ballroom in New Orleans, LA. To register, go to: <https://db.arl.org/lqintro/>.

## Call for Booth Volunteers at the ALA Annual Conference!

We encourage everyone who would like to discuss their LibQUAL+® experience to consider spending time at the LibQUAL+® booth, #539 at the New Orleans Convention Center. This is a great chance to speak with former, current, and potential participants from all over the world. If you are interested in volunteering, please send an email to [libqual@arl.org](mailto:libqual@arl.org).



### 2007 LibQUAL+® Survey Information

The price for the 2007 LibQUAL+® survey will be \$2850. Participants can pay by credit card or be invoiced at registration.

### LibQUAL+® Seeks Applicants for 2007 Grant Program

LibQUAL+® is sponsoring an in-kind grant program for participants in the 2007 LibQUAL+® survey. All interested participants are welcome to apply by the June 16, 2006 deadline by sending an application to the LibQUAL+® team at [libqual@arl.org](mailto:libqual@arl.org).



### LibQUAL+® Database Maintenance

LibQUAL+® will be conducting database maintenance starting at 5 p.m. on Friday, June 9 through 9 a.m. Monday, June 11. The LibQUAL+® Web site may not be available during this process.

### On the LibQUAL+® Calendar:

Date	Event	For more information
June 14, 2006	2007 LibQUAL+® CARL Workshop, Canadian Library Association Annual Conference, Ottawa, Ontario, Canada	<a href="http://library.queensu.ca/webir/canlibqual/carl-workshop.htm">http://library.queensu.ca/webir/canlibqual/carl-workshop.htm</a>
June 26, 2006 9:00 a.m. – 12:00 p.m.	2006 LibQUAL+® Results Meeting, ALA Annual Conference, New Orleans, LA	<a href="https://db.arl.org/lqresults/">https://db.arl.org/lqresults/</a>
June 26, 2006 12:00 p.m. – 1:00 p.m.	LibQUAL+® Share Fair, ALA Annual Conference, New Orleans, LA	<a href="http://www.libqual.org/documents/admin/Booklet.doc">http://www.libqual.org/documents/admin/BBooklet.doc</a>
June 26, 2006 1:00 p.m. – 3:30 p.m.	2006 LibQUAL+® Introductory Workshop, ALA Annual Conference, New Orleans, LA	<a href="https://db.arl.org/lqintro/">https://db.arl.org/lqintro/</a>
July 2 – December 8, 2006	<b>2006 LibQUAL+® Session II survey period</b>	
July 17, 2006	LibQUAL+® International Results Meeting, University of Westminster, London, England	<a href="https://db.arl.org/lq_intl/">https://db.arl.org/lq_intl/</a>
September 5, 2006	<b>Registration opens for the 2007 LibQUAL+® survey</b>	<a href="http://www.libqual.org/Register/index.cfm">http://www.libqual.org/Register/index.cfm</a>
September 25-27, 2006	Library Assessment Conference, Charlottesville, VA	<a href="http://www.arl.org/stats/laconf.html">http://www.arl.org/stats/laconf.html</a>
March 12-16, 2007	2007 Service Quality Evaluation Academy, New Orleans, LA	<a href="http://www.arl.org/stats/academy07.html">http://www.arl.org/stats/academy07.html</a>



Thank you for your participation in LibQUAL+®. We welcome your feedback; if you have questions or comments about this publication or the LibQUAL+® service in general, please send them to [libqual@arl.org](mailto:libqual@arl.org). Previous issues of the *LibQUAL+® Update* can be found at <http://www.libqual.org/Publications/index.cfm>.