The Results are in!
The first batch of results notebooks and Excel data files for Session I participants are now available online at http://www.libqual.org/Manage/Results/index.cfm. Results will be made available one week after the close of your survey. Primary contacts will receive an e-mail once the results have been made available online. Consortium notebooks will be available 1-2 weeks after the final survey in the group has been closed. SPSS data files will be available 2-3 months after the Session I survey has closed and will be delivered to the primary contact of the libraries that requested to receive the files. Print versions of the LibQUAL+® survey results are available for a fee of $150 per copy. Payment must be received prior to notebook production.

REMINDER!
2007 Post Hoc, Evaluation, and Representativeness Questionnaires
Please be sure to fill out the Post Hoc, Evaluation, and Representativeness questionnaires for your institution. The questionnaires are available at http://www.libqual.org/Manage/Survey/index.cfm. Post Hoc and Evaluation data are useful to us for understanding your survey process and how we can enhance our services to better meet your needs. Your feedback is invaluable to us. The Representativeness questionnaires should be completed BEFORE closing your survey. Failure to do this will result in two options: 1) having your notebook ran without the Representativeness data, thus impacting the comprehensiveness of the data analysis or 2) being charged a $500 fee for LibQUAL+® staff to add this data manually. If you have any questions, please contact the LibQUAL+® team at libqual@arl.org.

LibQUAL+® on the Move:
• Association of College and Research Libraries (ACRL)
LibQUAL+® will be exhibiting at the ACRL 13th National Conference in Baltimore, MD on March 29-31, 2007. We encourage past and present participants to volunteer at the booth during ACRL to share their survey experiences and/or research. If you are interested in volunteering for Booth #720, please send an e-mail to the LibQUAL+® team with your available hours at libqual@arl.org.

• Evidence Based Library & Information Practice (EBLIP)
The Association of Research Libraries (ARL) and the organizers of the 4th International Evidence Based Library & Information Practice Conference (EBLIP4) are offering a one-day post conference workshop on “Performance Measurement in Academic Libraries” in Chapel Hill-Durham, NC on May 11, 2007. The full-day workshop will focus on developments in assessment in academic libraries. Presenters will include Martha Kyrillidou (ARL), Steve Hiller (University of Washington Libraries), and Jim Self (University of Virginia Library). For more information, please see http://www.arl.org/news/pr/eblip4reg.shtml.

Contribute to the 2007 LibQUAL+® Share Fair
LibQUAL+® will host the 2007 Share Fair at the ALA Annual Conference on Monday, June 25, 2007, from 12:00 p.m. to 1:00 p.m. We are seeking contributors who will provide poster sessions, displays or materials related to their administration and use of LibQUAL+®. This event will be open to all current, past, or potential LibQUAL+® participants. If you are interested in sharing information with colleagues from the LibQUAL+® community, please contact the LibQUAL+® team at libqual@arl.org to receive a “Participant Information Sheet.”

New Team Members
Kristina Justh joined the team on March 7, 2007, as the new Customer Relations Coordinator, replacing Richard Groves who resigned effective March 3, 2007. Kristina joins us from the law library sector, bringing experience in reference and patron education. In her new role, Kristina will be responsible for the designing and providing instruction, advice, and guidance to participating and interested parties on how to effectively use survey instruments, assessment tools, and other methods for library service quality improvements.

Khyati Nayak joined the team on February 28, 2007, as the new Senior Applications Developer. In her new role, Khyati will be responsible for managing the technological development of the LibQUAL+® service and other custom...
Web applications by recommending, planning, and implementing effective and efficient uses of technology to help the Association accomplish its goals.

LibQUAL+® In-Kind Grant Applications are now available!

For the third year, LibQUAL+® is sponsoring the In-Kind Grant program for participants in the 2008 LibQUAL+® survey. Our goal is to award up to five institutions grants to participate in the 2008 survey. Applications should be mailed to the LibQUAL+® Grant Award, Association of Research Libraries 21 Dupont Circle, NW, Ste. 800, Washington, DC 20036 or faxed to (202) 872-0884. The deadline for the applications is June 15, 2007. For more information, please send an e-mail to libqual@arl.org or contact Martha Kyrillidou at martha@arl.org.

The Reader’s Guide to LibQUAL+® Literature

Presentations by Colleen Cook, Texas A&M University, from the 2007 Service Quality Evaluation Academy are available online at http://www.libqual.org/Publications/index.cfm.

Library Assessment Corner:

Library Assessment Blog

We’re interested in discussions about activities that seek to measure the library’s impact on teaching, learning and research as well as initiatives that seek to identify user needs and gauge user perceptions or user satisfaction. We’re also looking for librarians wanting to share information about:

- Local research
- Best practices
- Assessment and evaluation-related research
- Presentations and publications
- Announcements of conferences and other professional learning opportunities

The goal of the library assessment blog is to foster continuous improvement of our collections and services through data-based and user-centered assessment. Visit http://libraryassessment.info/ to join the discussion.

On the LibQUAL+® Calendar:

Information about LibQUAL+® events is available online at http://www.libqual.org/Events/index.cfm.

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>For more information</th>
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<tbody>
<tr>
<td>January 15 – May 31, 2007</td>
<td>2007 LibQUAL+® Session I survey period</td>
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<tr>
<td>March 29-31, 2007</td>
<td>ACRL 13th National Conference, Baltimore, MD</td>
<td>Visit us at Booth #720</td>
</tr>
<tr>
<td>June 22-26, 2007</td>
<td>ALA Annual Conference, Washington, DC</td>
<td>Visit us at Booth #2252</td>
</tr>
<tr>
<td>June 24, 2007</td>
<td>LibQUAL+® Forum ALA Annual Conference, Washington, DC 8:00 AM – 12:00 PM</td>
<td><a href="http://db.arl.org/lqforum/">http://db.arl.org/lqforum/</a></td>
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<tr>
<td>June 25, 2007</td>
<td>LibQUAL+®: An Introduction ALA Annual Conference, Washington, DC 9:00 AM – 12:00 PM</td>
<td><a href="http://db.arl.org/lqintro/">http://db.arl.org/lqintro/</a></td>
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<tr>
<td>June 25, 2007</td>
<td>LibQUAL+® Share Fair ALA Annual Conference, Washington, DC 12:00 PM – 1:00 PM</td>
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<tr>
<td>June 25, 2007</td>
<td>Your LibQUAL+® Community: Results Meeting ALA Annual Conference, Washington, DC 1:00 PM – 4:00 PM</td>
<td><a href="http://db.arl.org/lqresults/">http://db.arl.org/lqresults/</a></td>
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<tr>
<td>June 26, 2007</td>
<td>Preparing to Work Effectively with LibQUAL+® Survey Results 8:30 AM – 12:00 PM</td>
<td><a href="http://db.arl.org/lqeffective/">http://db.arl.org/lqeffective/</a></td>
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<tr>
<td>August 4-6, 2008</td>
<td>2nd Library Assessment Conference, Seattle, WA</td>
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Thank you for your participation in LibQUAL+®. We welcome your feedback; if you have questions or comments about this publication or the LibQUAL+® service in general, please send them to libqual@arl.org. Previous issues of the LibQUAL+® Update can be found at http://www.libqual.org/Publications/index.cfm.

www.libqual.org