

## The ARL TOOLKIT, or OPTIONS for library participation in assessment programs

<i>Tool</i>	<i>Purpose</i>	<i>Timing</i>
ARL Statistics, ARL Annual Salary Survey and other annual surveys: tools from StatsQUAL+™	Provide descriptive information about the operations of research libraries	Surveys sent out in the fall
LibQUAL+®: a tool from StatsQUAL™	Measure library service quality along the dimensions of (a) affect of service, (b) information control, and (c) library as place using the gap theory framework of expectations and perceptions	Session I – Jan to May Session II – July to December
MINES for Libraries™: a tool from StatsQUAL™	Collect information on the purpose of use of electronic resources and the demographics of users	Local arrangements as convenient One time 12 month project or multi-year implementation available
DigiQUAL+™: a tool from StatsQUAL™	Evaluate digital library websites in terms of trustworthiness and quality	Under research and development
Service Quality Evaluation Academy	Enhance qualitative and quantitative skills for library professionals	Annual – February/March
Library Assessment Conference	To provide a forum for community building and sharing of practice for library assessment	Biennial – August September
Library Assessment Blog	Forum for librarians interested in library service assessment, evaluation, and improvement	Open at <a href="http://www.libraryassessment.info">www.libraryassessment.info</a>
Effective, Sustainable and Practical Assessment	Help libraries develop assessment activities	Call for participation out in the fall
Organizational Climate and Diversity Assessment	University of Maryland-led project	Under research and development