2006 LibQUAL+® Session II Survey is Underway!

To date, we have already collected 1,106 responses from 87 institutions who have registered for the 2006 LibQUAL+® Session II survey implementation. Registration for Session II will close on August 31, 2006 and the survey run will close on December 8, 2006.

Distribution of SPSS Data Files for 2006 Session I Complete

SPSS data files have been distributed to Session I participants. If you have requested an SPSS data file and have not received it, please send an e-mail to libqual@arl.org by September 5, 2006. Please note a fee structure is in place for replacing lost or damaged data files. If you have additional questions regarding your SPSS data files, please contact the LibQUAL+® team at libqual@arl.org.

2007 LibQUAL+® Survey Information

Registration for the 2007 LibQUAL+® survey will open on Tuesday, September 5, 2006 on our Web site at http://www.libqual.org/Register/index.cfm. The price for the 2007 LibQUAL+® survey is $2,850 per participant. Participants can pay via credit card or be invoiced at registration.

Newly Updated LibQUAL+® Procedures Manual

The LibQUAL+® Procedures Manual has been completely revamped and expanded for 2007. The Procedures Manual has been improved to provide participants with a more usable guide that will aid them in their journey through LibQUAL+®. It will be available August 31, 2006 on our Web site. To download the manual in PDF format, go to http://www.libqual.org/Manual/index.cfm. We appreciate all of the constructive feedback provided by participants during the revision process.

Library Assessment Conference

The Association of Research Libraries, the University of Virginia, and the University of Washington are cosponsoring the first Library Assessment Conference, which will be held in Charlottesville, Virginia on September 25-27, 2006. The conference has over 200 registrants and more than 50 papers scheduled to be presented. Plenary speakers include John Lombardi, Chancellor, University of Massachusetts Amherst, who will address what a university administrator needs to know from the library. The preliminary program is available at http://www.arl.org/stats/laconf/.

Library Assessment Blog

Librarians interested in academic library service assessment, evaluation, and improvement now have a blog called http://libraryassessment.info/. The definition of academic library assessment used for this blog is very broad, in that, this group is interested in discussing any activities that seek to measure the library's impact on teaching, learning, and research, as well as initiatives that seek to identify user needs or gauge user perceptions or satisfaction. The overall goal is data-based and

user-centered continuous improvement of library collections and services. Subscribers also share information about local research and good practice, post notices about assessment and evaluation-related research, presentations, publications, conferences, and other professional learning opportunities. To join the blog, please contact Pam Ryan at pam.ryan@ualberta.ca.

Spotlight On: Brigham Young University

Brigham Young University has created an excellent Web site to disseminate their 2003 and 2004 LibQUAL+® results. In 2004, nearly 3,500 students, faculty and staff from BYU were surveyed and over 1,000 of those sampled completed the survey. Their responses have been analyzed and the results are enlightening. BYU's Harold B. Lee Library has provided insight into areas where continual improvement can be made, as well as provided satisfaction in those areas that have performed well. BYU's Web site includes institutional results, group results from ARL and CES, comparisons of 2001 and 2003 results, and variety of other useful reports. To view BYU's Web site, go to http://www.lib.byu.edu/libqual/. To view other valuable LibQUAL+® participant related Web sites, see http://www.libqual.org/Information/Related_Sites/index.cfm.

Staff Transitions

Mary Jackson will resign from ARL effective August 25, 2006, to become Product Manager, Resource Sharing, with Auto-Graphics, Inc., an integrated library system vendor. Over the past 13 years, Mary refined and extended a research methodology that enables libraries to assess and improve the costs and service quality of their interlibrary loan and resource-sharing services. She currently carries two assignments at ARL: LibQUAL+® Services Manager and Director of Collections and Access Initiatives in support of ARL's Research, Teaching, and Learning strategic direction.

On the **LibQUAL+®** Calendar:

Date	Event	For more information
July 2 – December 8, 2006	**2006 LibQUAL+® Session II survey period**	
September 5, 2006	**Registration opens for the 2007 LibQUAL+® survey**	http://www.libqual.org/Register/index.cfm
September 25-27, 2006	Library Assessment Conference, Charlottesville, VA	http://www.arl.org/stats/laconf.html
January 22, 2007	2007 LibQUAL+® Introductory Workshop at the ALA Midwinter Meeting, Washington, DC	Agenda forthcoming
January 22, 2007	2007 LibQUAL+® Results Meeting at the ALA Midwinter Meeting, Washington, DC	Agenda forthcoming
March 12-16, 2007	Service Quality Evaluation Academy	http://www.arl.org/stats/academy07.html